

NATIONAL CENTER FOR STATE COURTS

PAULA L. HANNAFORD-AGOR
Director, Center for Jury Studies

EDUCATION

Juris Doctor, Marshall-Wythe School of Law, College of William and Mary, Williamsburg, Virginia, 1995.

Master of Public Policy, Thomas Jefferson Program in Public Policy, College of William and Mary, Williamsburg, Virginia, 1995.

Bachelor of Arts, George Mason University, Fairfax, Virginia, 1991.

EXPERIENCE

Director, Center for Jury Studies, National Center for State Courts, Williamsburg, Virginia (May 1993 to present)

Responsibilities include identifying and conducting methodologically appropriate research on emerging issues and problems of concern to the court community; providing direct technical assistance to state courts and NCSC constituents and affiliated agencies; and preparing written materials and presentations for a wide variety of court, scholarly, and public audiences. Associated responsibilities include supervising research project staff; managing data collection efforts; identifying funding sources for research initiatives; preparing grant applications for submission to funding agencies; and interpreting and ensuring compliance with grant requirements for funding agencies.

Primary areas of expertise are jury system management and jury trial procedure; civil litigation and civil justice reform, and complex litigation and business courts. Current research includes a national survey of jury trial practices and operations. Previous research efforts include directing the 2001 *Civil Justice Survey of State Courts*, an examination of voir dire practices in the Superior Court of California; an assessment of financial hardship associated with jury service in California; and an examination of the frequency and causes of juror deadlock.

Previous Positions at the National Center for State Courts

Principal Court Research Consultant (July 2002 to December 2005)

Senior Research Associate (December 1999 to June 2002)

Research Associate (November 1997 to November 1999)

Senior Research Analyst (July 1997 to October 1997)

Research Analyst (May 1993 to June 1997)

Previous Professional Positions

Legal Intern, The Legal Center Serving Persons with Disabilities, Denver, Colorado (May to August 1992).

Loan Officer, CrossLand Mortgage Corporation, McLean, Virginia (April 1987 to April 1988).

OTHER PROFESSIONAL EXPERIENCE

Faculty, NCSC Institute for Court Management (April 2004 to present)

Workshop: Jury System Management

Online Workshop: The Promise and Challenges of Jury system Technology

Adjunct Faculty, College of William & Mary School of Law, (August 2001 to present)

Seminar: The American Jury (3 credit hours)

PROFESSIONAL LICENSURE, AFFILIATIONS AND MEMBERSHIP

Attorney, Virginia State Bar, admitted to practice Oct. 30, 1995.

Law & Society Association

Legal Services Corporation, Grant Reviewer, Technical Innovations Grants (2001-2004)

St. Stephen Lutheran Church, Williamsburg, Virginia Congregational Council Member (2005-2008)

Surry County Organization for a Responsible Electorate, Board Member (2003-2006)

U.S. Department of Justice, National Institute of Justice, Technical Assistance Consultant

Virginia State Bar, Special Committee to Review the Virginia Code of Professional Responsibility (1993-1999)

Virginia Supreme Court Jury Reform Task Force (1998-1999)

PUBLICATIONS

In Progress or Under Review

Paula L. Hannaford-Agor & Thomas H. Cohen, "Treading on Uncertain Ground: the Reliability of Jury Verdict Reporter Statistics"

Paula L. Hannaford-Agor, "Not Quite the End of the Road: Post-Trial Activity in Civil Litigation"

Paula L. Hannaford & Gregory E. Mize, "Improving Voir Dire: Replacing Judge-Lawyer Competition with Competence" (*forthcoming* TRIAL).

Paula L. Hannaford-Agor & Nicole L. Waters, "Jury Trial Operations in State Courts" (*forthcoming* NCSC CASELOAD HIGHLIGHTS).

Paula L. Hannaford-Agor, "When All Eyes Are Watching: Trial Characteristics and Practices in Notorious Trials," (*forthcoming* JUDICATURE).

Paula L. Hannaford-Agor, "Judicial Nullification? Judicial Compliance and Non-Compliance in Jury Improvement Efforts," (*forthcoming* N.I.U. L. REV.).

Published

PAULA L. HANNAFORD-AGOR, JURY MANAGEMENT FOR THE SUPERIOR COURT OF MARICOPA COUNTY (November 2007).

Paula L. Hannaford-Agor, *Jury News: AaaaaCHOO! What's Your Plan for Dealing with the Coming Flu Pandemic* 22(3) CT. MGR. 63 (2007).

Paula L. Hannaford-Agor, *Jury News: The Brave New World of Jury Technology*, 22(2) CT. MGR. 27 (2007).

PAULA L. HANNAFORD-AGOR & G. THOMAS MUNSTERMAN, ASSESSMENT OF JUROR UTILIZATION IN THE MASSACHUSETTS TRIAL COURTS (June 22, 2007).

Paula L. Hannaford-Agor, *Jury News: A New Look at Term of Service*, 22(1) CT. MGR. 33 (2007).

GREGORY E. MIZE, PAULA L. HANNAFORD-AGOR & NICOLE L. WATERS, STATE-OF-THE-STATES SURVEY OF JURY IMPROVEMENT EFFORTS: A COMPENDIUM REPORT (April 2007).

Paula L. Hannaford-Agor, *Jury News: Jury Service – Good for the Justice System, Good for the Community*, 21(4) CT. MGR. 29 (2006).

PAULA L. HANNAFORD-AGOR, YORK COUNTY COURT OF COMMON PLEAS, JURY UTILIZATION AND REPRESENTATION ASSESSMENT (Final Report, October 17, 2006).

PAULA L. HANNAFORD-AGOR & G. THOMAS MUNSTERMAN, ASSESSMENT OF THE PWS SYSTEM EFFECTS ON THE RANDOM SELECTION OF JURORS AND THE DEMOGRAPHIC CHARACTERISTICS OF THE JURY POOL IN THE SUPERIOR COURT OF ARIZONA, MARICOPA COUNTY (Final Report, October 6, 2006).

Paula L. Hannaford-Agor & Chris Connelly, *Jury Innovation in Practice: the Experience in New York and Elsewhere*, 78(8) N.Y. ST. B. J. 19 (Oct. 2006).

Paula L. Hannaford-Agor, *Jury News: The Ethics of Juror Use*, 21(3) CT. MGR. 60 (2006).

PAULA L. HANNAFORD-AGOR & G. THOMAS MUNSTERMAN, THIRD JUDICIAL CIRCUIT OF MICHIGAN JURY SYSTEM ASSESSMENT (Final Report, August 2, 2006).

Paula L. Hannaford-Agor, *Jury News: The Laborer is Worthy of His Hire and Jurors are Worthy of Their Jury Fees*, 21(2) CT. MGR. 38 (2006).

Theodore Eisenberg, Paula L. Hannaford-Agor, Michael Heise, Neil LaFountain, G. Thomas Munsterman, Brian Ostrom, and Martin T. Wells, *Juries, Judges, and Punitive Damages: Empirical Analyses Using the Civil Justice Survey of State Courts 1992, 1996, and 2001 Data*, 3 J. EMPIRICAL LEG. ST. 263 (2006).

Paula L. Hannaford-Agor, *Jury News: A Shift in the Line between Systematic Exclusion and External Effects*, 21(1) CT. MGR. 17 (2006).

Paula L. Hannaford-Agor & G. Thomas Munsterman, Third Judicial Circuit of Michigan Jury System Assessment (Final Report, August 2, 2006).

Paula L. Hannaford-Agor, *Jury News: Surprising, Disturbing, Silly & Mundane: Highlights of Recent Jury Research* 20(3) CT. MGR. 51 (2005).

PUBLICATIONS (cont.)

Paula L. Hannaford-Agor & G. Thomas Munsterman, *Ethical Reciprocity: the Obligations of Citizens and Courts to Promote Participation in Jury Service* in JURY ETHICS: JUROR CONDUCT AND JURY DYNAMICS (Paradigm Press 2005).

Paula L. Hannaford-Agor, Robert C. LaFountain & Shauna Strickland, *Trial Trends and Implications for the Civil Justice System* in 11(3) CASELOAD HIGHLIGHTS (June 2005).

- Theodore Eisenberg, Paula L. Hannaford-Agor, Valerie P. Hans, Nicole L. Mott, G. Thomas Munsterman & Martin T. Wells, *Judge-Jury Agreement in Criminal Cases: A Partial Replication of Kalven & Zeisel's The American Jury*, 2 J. EMPIRICAL LEG. ST. 171 (2005).
- G. Thomas Munsterman & Paula L. Hannaford-Agor, *Building on Bedrock: the Continued Evolution of Jury Reform*, JUDGES' J. 10 (Fall 2004), reprinted in VOIR DIRE 12 (Summer 2005).
- Paula L. Hannaford-Agor, *Increasing the Jury Pool: Impact of the Employer Tax Credit* (Final Report, August 2004).
- Paula L. Hannaford-Agor & Nicole L. Waters, *Examining Voir Dire in California* (Final Report, August 2004).
- Brian J. Ostrom, Shauna M. Strickland & Paula L. Hannaford-Agor, "Examining Trial Trends in State Courts: 1976-2002" 1 J. EMPIRICAL LEG. ST. 755 (2004).
- Steven P. Garvey, Paula Hannaford-Agor, Valerie P. Hans, Nicole Mott & G. Thomas Munsterman, *Juror First Votes in Criminal Trials*, 1 J. EMPIRICAL LEG. ST. 371 (2004).
- Paula L. Hannaford-Agor et al., *Why Do Juries Hang?* 251 NIJ J. 25 (2004)
- Paula Hannaford-Agor, "Complex Litigation: Key Findings from the California Pilot Program," 3 (1) CIVIL ACTION (Winter 2004).
- Paula L. Hannaford-Agor, "Helping the *Pro Se* Litigant: A Changing Landscape", 39 CT. REV. 8 (Winter 2003).
- Paula Hannaford-Agor & Nicole L. Mott, "Research on Self-Represented Litigation: Preliminary Results and Methodological Considerations," 24 JUST. SYS. J. 163 (2003).
- G. Thomas Munsterman & Paula L. Hannaford-Agor, THE PROMISE AND CHALLENGE OF JURY SYSTEM TECHNOLOGY (NCSC 2003)
- Paula L. Hannaford-Agor & Valerie P. Hans, "Nullification at Work? A Glimpse from the NCSC Study of Hung Juries" 78 CHICAGO-KENT L. REV. 1249 (2003).
- Paula L. Hannaford-Agor, Nicole L. Mott & Timothy F. Fautsko, *Evaluation of the Centers for Complex Civil Litigation Pilot Program: Final Report to the Judicial Council of California* (June 30, 2003).
- Paula Hannaford-Agor, G. Thomas Munsterman & Barbara Kelly, "Mass Torts: Lessons in Competing Strategies and Unintended Consequences," 2 (1) Civil Action 1 (Spring 2003).
- Nicole L. Mott, Neal Kauder, Brian Ostrom, & Paula Hannaford-Agor, "A Profile of Hung Juries," 9 Caseload Highlights 1 (2003).

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- Valerie P. Hans, Paula L. Hannaford-Agor, Nicole L. Mott & G. Thomas Munsterman, "The Hung Jury: *The American Jury's* Insights and Contemporary Understanding" 39 Crim. L. Bull. 33 (2003).

Ronald Staudt & Paula L. Hannaford-Agor, "Access to Justice for the Self Represented: An Interdisciplinary Investigation by Designers and Lawyers" 52 Syracuse Univ. L. Rev. 1017 (2002).

Paula Hannaford-Agor, "Book Review: *A Trial by Jury*, by D. Graham Burnett", 86 Judicature 169 (2002).

Paula Hannaford-Agor, "Access to Justice: Meeting the Needs of Self-Represented Litigants" 1 (3) Civ. Action 1 (National Center for State Courts, Fall 2002)

Paula L. Hannaford-Agor, Valerie P. Hans, Nicole L. Mott & G. Thomas Munsterman, "Are Hung Juries a Problem?" Final Report to the National Institute of Justice, U.S. Department of Justice, (September 30, 2002).

Paula L. Hannaford, Valerie P. Hans, & G. Thomas Munsterman, "'Speaking Rights': An Evaluation of Arizona's Rule Permitting Juror Discussions" 85 Judicature 237 (March-April 2002).

Paula L. Hannaford, G. Thomas Munsterman & B. Michael Dann, "Reshaping the Bedrock of Democracy: Administrative, Structural and Procedural Reforms of the American Jury in the Past 35 Years," in ABA Handbook for Improvements in Judicial Administration 145-56 (7th ed. 2001).

Paula L. Hannaford, "Safeguarding Juror Privacy: A New Framework for Court Policies and Procedures", 85 Judicature 18 (2001).

Paula L. Hannaford, Valerie P. Hans, Nicole Mott, & G. Thomas Munsterman, "The Timing of Opinion Formation by Jurors in Civil Cases: An Empirical Examination," 67 U. Tenn. L. Rev. 627 (2000).

Paula Hannaford, David Rottman and Roxana Gonzalez, "Focus on Business and Complex Litigation Courts," 1 Civil Action: A Briefing on Civil Justice Reform Initiatives 1 (National Center for State Courts, August 2000).

Paula L. Hannaford, Valerie P. Hans and G. Thomas Munsterman, "Permitting Jury Discussions During Trial: Impact of the Arizona Reform," 24 Law & Human Behav. 359 (2000).

Paula L. Hannaford, "The National Action Plan on Lawyer Conduct: A Role for the Judge in Improving Professionalism in the Legal System," 36(3) Judges' J. 36 (Fall 1999).

Paula L. Hannaford, Valerie P. Hans and G. Thomas Munsterman, "How Much Justice Hangs in the Balance? A New Look at Hung Jury Rates," 83 Judicature 59 (1999).

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Charlene D. Daniel and Paula L. Hannaford, "Creating the 'Portable' Guardianship: Legal and Practical Implications of Probate Court Cooperation in Interstate Guardianship Cases," 13 Quinnipiac Probate L. J. 351 (1999).

Paula L. Hannaford, "Around the Nation," 10 (2) Prof. Lawyer 24 (Winter 1999).

Paula L. Hannaford, G. Thomas Munsterman and B. Michael Dann, "How Judges View Civil Juries," 48 DePaul L. Rev. 247 (1998)

Timothy R. Murphy, Paula L. Hannaford, Geneva Kay Loveland and G. Thomas Munsterman, Managing Notorious Trials (rev. ed. 1998).

National Center for State Courts, Through the Eyes of the Juror: A Manual for Addressing Juror Stress (1998)[with Pamela Casey, Hillery S. Efke, Ann M. Jones, and Meredith Peterson].

G. Thomas Munsterman and Paula L. Hannaford, "Reshaping the Bedrock of Democracy: American Jury Reform During the Past 30 Years," 36 Judges' J. 5 (Fall 1997).

Paula L. Hannaford and G. Thomas Munsterman, "Beyond Notetaking: Jury Reform Innovations," Trial 48 (July 1997).

"Court Interpreting Services in State and Federal Courts: Reasons and Options for Inter-Court Coordination: Final Report (October 30, 1998)" [with William E. Hewitt, Catherine Gill, Catina Burrell, and Melissa Cantrell].

Susan L. Keilitz, Paula L. Hannaford and Hillery S. Efke, "Civil Protection Orders: The Benefits and Limitations for Victims of Domestic Violence," 20 St. Ct. J. 17 (Winter 1996-1997).

G. Thomas Munsterman, Paula L. Hannaford, and G. Marc Whitehead, eds., Jury Trial Innovations, (National Center for State Courts, 1997).

James G. Apple, Paula L. Hannaford, and G. Thomas Munsterman, A Manual for Cooperation Between State and Federal Courts, (Federal Judicial Center, 1997).

Thomas L. Hafemeister and Paula L. Hannaford (with the Greenwall Coordinating Council), Resolving Disputes Over Life-Sustaining Treatment: A Health Care Provider's Guide, (National Center for State Courts, 1996).

Susan L. Keilitz, Paula L. Hannaford and Hillery S. Efke, "The Effectiveness of Civil Protection Orders in Detering Domestic Violence," Final Report to the National Institute of Justice, United States Department of Justice (August 2, 1996).

Paula L. Hannaford, "What Complainants Really Expect of Bar Disciplinary Agencies: Lessons From the Virginia State Bar Complainant Satisfaction Survey," 7 Prof. Law. 1 (May 1996).

Paula L. Hannaford, John M. Levy and Thomas E. Spahn, "The Model Rules of Professional Conduct: The 'Pro' and the 'Con'," 44 Va. Law. 40 (April 1996).

Paula L. Hannaford, "Virginia State Bar Complainant Satisfaction Survey Project," Final Report to the Virginia State Bar Standing Committee on Lawyer Discipline (April 18, 1995).

Thomas L. Hafemeister and Paula L. Hannaford, "The Evolution of American Probate Courts and Emerging Standards to Guide Their Progress," 12 Prob. L. J. 120 (1995).

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Paula L. Hannaford and Thomas L. Hafemeister, "The National Probate Court Standards: The Role of the Courts in Guardianship and Conservatorship Proceedings," 2 Elder L. J. 501 (1994).