

NATIONAL CENTER FOR STATE COURTS

PAMELA M. CASEY
Principal Court Research Consultant

EDUCATION

B.A., cum laude, Loyola University, Psychology and Political Science, 1977

M.S. Research, St. Louis University, Psychology, 1980

Ph.D., St. Louis University, Psychology, 1984

EXPERIENCE

Current Responsibilities at the National Center for State Courts

Director, Best Practices Institute. The Best Practices Institute identifies and promotes practices that enhance the effective administration of justice. Work involves convening expert panels to identify the field's best thinking in specific substantive areas, identifying substantive experts to prepare summaries about specific practices, and promoting effective practices to the court community. The Institute works with all divisions of the NCSC to capture and disseminate information on best practices.

Staff, Conference of Chief Justices and Conference of State Court Administrators' Committee on Public Trust and Confidence in the Judiciary and Committee on Problem-Solving Courts. Work closely with Chairs of the Committees to develop committee objectives, prepare summary papers, and develop educational sessions as needed.

Researcher: Conceptualizes, secures funding for, conducts, and disseminates information on national scope research projects of relevance to U. S. state courts. Current research includes:

Project Director, Center for Court Solutions. Funded by the State Justice Institute to develop and implement a broad range of innovative solutions to address five key areas of concern for courts: (1) diversity, (2) emergency management and security, (3) family and juvenile justice, (4) pro se and pro bono services, and (5) sentencing alternatives. The project is a joint initiative of the NCSC, SJI, and the Center for Effective Public Policy.

Project Director, Continuity of Operations for Courts: Planning Guide and Curriculum. Funded by the Bureau of Justice Assistance to develop, with the assistance of a National Coalition of leaders from all sectors of the justice system and other branch agencies involved in business continuity efforts, a series of online resources to facilitate effective business continuity planning for America's courts.

Project Director, A National Campaign to Ensure the Racial and Ethnic Fairness of America's State Courts—Phase I. Funded by the Open Society Institute and the State Justice Institute to mobilize the expertise, experience, and commitment of state court judges and officers across

the country to achieve measurable results in addressing both the perception and reality of racial and ethnic fairness. Phase I (of four phases) will compile promising practices to achieve racial and ethnic fairness in key issue areas.

Project Director, Subcontract with the Public Safety Performance Project. Funded by The Pew Charitable Trusts' Center on the States to provide assistance to targeted states, encourage cross-state learning and collaboration, and raise awareness of and support for sentencing practices reform at the national level.

Prior Responsibilities at the National Center for State Courts

Associate Director (1995-2002): Assisted Vice President in managing the Research Division. Primary responsibilities included developing and implementing the Division's strategic and business plans, supervising staff, and serving as a liaison/coordinator for the Division to primary NCSC customers such as the Conference of Chief Justices, the Conference of State Court Administrators, the American Judges Association, the National Association for Court Management, federal funding agencies, academic and not-for-profit research organizations, and others whose work affects state courts. Facilitated Centerwide retreats for 2002 and 2003.

Researcher (1986-2007): Served as project director, staff, or consultant for the following projects:

Project Director, Building a Problem-Solving Court Approach: A Toolkit to Transfer Ideas into Practice. Funded by the Robert Wood Johnson Foundation to develop a guide to assist jurisdictions through the process of designing and implementing a problem-solving court approach.

Staff, National Court Solutions Conference. Responsible for the agenda and faculty for a conference track on disaster and business continuity planning.

Project Director, A National Strategic Plan for Judicial Branch Security. Funded by the Bureau of Justice Assistance to develop a national strategic plan and implementation strategies to ensure the safety and security of America's courts.

Consultant, Adapting Trial Court Performance Standards to an Aging America. Served as an advisor to Florida International University's Center on Aging's project to develop a comprehensive set of outcome measures to help courts effectively meet the demographic challenge of an aging population.

Consultant, California Collaborative Justice Court Judicial Education Project. Served as an advisor to California's Center for Judicial Education and Research's initiative to design a collaborative justice curriculum for judges.

Project Director, Problem-Solving Approaches Within the State Courts. Funded by the Robert Wood Johnson Foundation to encourage court policy leaders of the 50 states, the District of Columbia, and 5 U.S. Territories to consider strategies to expand the use of problem-solving court principles at the state and local jurisdictional level.

Project Director, Developing a Coordinated System-Wide Response for the Court System. Funded by the Bureau of Justice Assistance to prepare, facilitate, and draft a report of a focus group with key representatives of the justice system to discuss expanding the problem-solving court approach to reach a broader range of cases.

Director, Public Trust and Confidence Initiative. Funded by SJI and the NCSC to coordinate and encourage state and national efforts to build public trust in the justice system. The Initiative was guided by an Implementation Committee of bench, bar, and public representatives.

Project Director, Interstate Compact on Adult Offender Supervision (ICAOS). Funded by the Interstate Commission on Adult Offender Supervision to identify the format and content of educational programs on the ICAOS.

Project Director, Models of Effective Court Based Service Delivery to Children and Their Families. Funded by the Bureau of Justice Assistance and the Office of Juvenile Justice and Delinquency Prevention to develop models of effective service delivery to court-related populations.

Project Director, Models of Effective Court Based Service Delivery to Children and Their Families - Program Expansion. Funded by the Bureau of Justice Assistance to provide technical assistance to the Office of Justice Programs' Safe Kids - Safe Streets project sites.

Project Director, Trial Court Performance Standards and Measurement System: Coordination Efforts. Funded by the Bureau of Justice Assistance to promote the institutionalization of the standards and measurement system at the state and local level of the Nation's judicial system.

Staff, Community-Focused Courts: A Development Initiative. Funded by the Bureau of Justice Assistance to strengthen relationships between courts and the communities they serve by developing and promoting an empirically-based community-focused courts agenda.

Project Director, Therapeutic Jurisprudence: A Court Perspective. Contract with the Judicial Council of California to prepare a white paper on therapeutic and preventative justice programs.

Project Director, Juror Stress: Its Causes and Strategies for Managing It. Funded by the State Justice Institute to study the prevalence and sources of juror stress and to develop a *Benchbook* that includes practical suggestions for judges and court officials on how to manage it.

Project Director, Improving Court and Community Collaboration: A National Town Hall Meeting. Funded by the State Justice Institute to plan and convene a videoconference to increase public trust and confidence in the courts.

Project Director, Trial Court Performance Standards. Funded by the Bureau of Justice Assistance to develop, demonstrate and evaluate standards and a measurement system for trial court performance.

Project Director, COSCA subcontract for the Court Constituency Project. Funded by the State Justice Institute to establish a national constituency for the courts.

Project Director, ABA subcontract for Review of Existing Training for Judges to Improve the Criminal and Civil Court Intervention Process in Child Sexual Abuse Cases. Funded by the Office of Human Development Services to improve judicial education in the area of child sexual abuse.

Staff, National Probate Court Standards. Funded by the State Justice Institute to develop, refine, disseminate and promulgate national standards for improving the administration, operation and performance of the nation's probate courts.

Staff, Court Interpretation: A Challenge for the 1990s. Funded by the State Justice Institute to identify and develop resources related to court interpreter services.

Staff, Computer-Aided Transcription (CAT): Current Technology and Court Applications. Funded by the State Justice Institute to review current CAT technology and its use in the court environment.

Staff, contract with the Administrative Office of the United States Courts for the purpose of designing and conducting an experiment on video recording in the federal district courts.

Staff, A Study of Involuntary Civil Commitment of Drug Dependent Persons. Funded by the National Institute of Justice to study the use of involuntary civil commitment for the purpose of detaining and treating chemically dependent persons.

Staff, National Symposium on Justice-Mental Health Systems Interactions. Funded by the State Justice Institute to plan and convene a national symposium on the systemic and interorganizational issues related to the provision of services for court cases involving claims of mental disorder.

Project Director, Assessment and Improvement of Judicial Education Faculty Development Programs. Funded by the State Justice Institute to identify the training needs and assess the educational programs available for developing judicial education faculty.

Project Director, A Study and Formative Evaluation of the Emergency Mental Health Services and Involuntary Civil Commitment Practices in Virginia. Funded by Virginia's

Department of Mental Health, Mental Retardation and Substance Abuse Services to examine the provision of emergency mental health services and involuntary civil commitment practices across Virginia.

Staff, An Evaluation of Mental Health Expert Assistance Provided to Indigent Criminal Defendants. Funded by the National Institute of Justice to examine the organization, administration and fiscal management of independent expert mental health assistance provided to indigent criminal defendants.

Staff, Central Registries for Child Abuse and Neglect: An Assessment of Record Maintenance, Confidentiality, and Usage. Funded by the Department of Health and Human Services to research the accuracy, completeness, and use of child abuse registry information.

Staff, The Prevalence of Handicapping Conditions Among Juvenile Offenders. Funded by the Office of Special Education and Rehabilitative Services to provide estimates of the number of handicapped offenders in the juvenile justice system.

Staff, Case Processing Time in General Jurisdiction Trial Courts (funded by the Bureau of Justice Assistance) and Implementation of Delay Reduction Programs in Urban Trial Courts (funded by the National Institute of Justice). Both examined the factors related to the speed of case processing times in general jurisdiction trial courts.

Previous Positions

Survey Research Executive, Psychological Associates. Conducted surveys on management and sales performance for Fortune 500 companies. Designed questionnaires on management and sales effectiveness, organizational climate and customer marketing audits. (1983 - 1986)

Assistant Project Coordinator, Psychological Definitions of Concepts in Juvenile Law, (NIMH-35090). Conducted interviews with juvenile court judges and other juvenile court personnel, designed instruments, and conducted a national survey of juvenile justice personnel. (1980 - 1984)

SELECTED PAPERS AND PRESENTATIONS

Casey, P., & Herman, M. (2007, September). *State court approaches to addressing and promoting racial/ethnic fairness*. Invited presentation for the Racial and Ethnic Fairness in the Criminal Justice System Summit, Dover, DE.

Breslin, D., Casey, P., & Cleland, J. M. (2007, August). *Emergency Preparedness: Public Health Crises and Continuation of Operations Planning*. Panel presentation offered during the annual meeting of the National Association of State Judicial Educators, Portland, Oregon.

Austin, S., Binder, S., Casey, P., & Durbin, B. (2007, August). Homeless Courts: A Model for Problem-Solving Courts. Panel presentation offered during the annual meeting of the National Association of State Judicial Educators, Portland, Oregon.

Casey, P. (2007, August). *Report on the National Campaign to Ensure Racial and Ethnic Fairness in America's State Courts*. Presentation offered during the annual meeting of the National Association of State Judicial Educators, Portland, Oregon.

National Center for State Courts. (2007). *Continuity of court operations: Steps for COOP planning* [On-line]. Available: www.ncsconline.org/COOP.

Casey, P. (2007, June). The role of courts in violent crime prevention. Statement provided at the Summit on Crime Policy, hosted by Representative Robert C. "Bobby" Scott, Washington, DC.

Casey, P. M., Rottman, D. B., & Bromage, C. G. (2007). *Problem-Solving Justice Toolkit* [On-line]. Available: www.ncsconline.org/PSC.

Casey, P. (2006). Strategies to expand the problem-solving court approach. *NASJE News Quarterly* [On-line], 21(2). Available: <http://nasje.org/news/newsletter0602/resources02.htm>.

Casey, P. (2006, March). *Institutionalization of problem-solving courts*. Panel presentation for the National Problem-Solving Courts Summit: Partnering for Continuing Success, Arlington, VA.

Casey, P. (2006). *A national strategic plan for judicial branch security*. Williamsburg, VA: National Center for State Courts.

Casey, P. (2005, October). *Problem-solving courts: Models and trends*. Chair of panel for the Mid-Atlantic Association for Court Management Conference, Ocean City, MD.

Casey, P., & Rottman, D. (2005). Problem-solving courts: Models and trends. *Justice System Journal*, 26, 35-56.

National Center for State Courts' Best Practices Institute. (2004). Emergency management for courts. *Court Manager*, 19(1), 8-13.

Casey, P. (2004, September). *Overview of problem-solving court principles and methods*. Chair of panel for the American Judges Association Annual Conference, San Francisco, CA.

Casey, P. (2004, July). *Measuring the success of problem-solving courts*. Presented as part of an educational program "Exercising Leadership: Integrating the Methods and Principles of Problem-Solving Courts" offered during the Annual Meeting of the Conference of Chief Justices and the Conference of State Court Administrators, Salt Lake City, UT.

Casey, P. (2003, May). *Mental health courts*. Presentation at a meeting of the Executives of State Probation and Parole, sponsored by the National Institute of Corrections, Williamsburg, VA.

Casey, P., & Jones, D. (2004, March). *Mainstreaming the problem-solving court approach*. Presentation for Preventing and Solving Legal Problems Creatively: An Interdisciplinary Conference, sponsored by the California Western School of Law, San Diego, CA.

Casey, P., & Town, M. (2003, September). *Problem solving courts*. Invited presentation for “A Forum on Family Court: Exemplary Practice,” sponsored by the National Council of Juvenile and Family Court Judges., Kansas City, MO.

Casey, P., & Rottman, D. (2003, July). *Problem-solving courts: Models, commonalities, and trends—the view from the United States*. Presentation for “Problem-Solving Courts: An International Perspective,” a pre-conference workshop for the Psychology & Law International, Interdisciplinary Conference, Edinburg, Scotland.

Casey, P. (2003, March; 2002, March; 2001, July). *Problem-solving courts*. Invited panel presentation for Meetings of the National Association for Court Management, held in Tucson, Arizona; Williamsburg, Virginia; and Washington, DC.

Casey, P. (2002, February). *The problem-solving courts approach*. Invited panel presentation for the Annual Meeting of the Michigan Association of Drug Court Professionals, Detroit, Michigan.

Casey, P., Ross, N., Marty, A., Lewis, S., & Grimes, L. (2002). *Trial Court Performance Standards desk reference with CD-ROM and video and state implementation profiles*. Williamsburg, VA: National Center for State Courts.

National Center for State Courts. (2002). *Bureau of Justice Assistance Program brief: Strategies for court collaboration with service communities*. Washington, DC: National Criminal Justice Reference Center (NCJ 196945).

Casey, P., & Hewitt, W. E. (2001). *Court responses to individuals in need of services: Promising components of a service coordination strategy for courts*. Williamsburg, VA: National Center for State Courts.

Casey, P. (2000, November). Report of the therapeutic justice task force. Invited presentation for the Michigan Judicial Institute’s Therapeutic Jurisprudence Seminar, Grand Rapids, Michigan.

Casey, P. (2000, August). *Radical changes in how courts work: Can psychology help?* Invited panel presentation for Division 41 of the American Psychological Association, Washington, DC.

Casey, P. (2000). Accountability and court performance: Are we reading the dials? *Court Manager*, 15(3) 35-43.

Casey, P., & Rottman, D. (2000). Therapeutic jurisprudence in the courts. *Behavioral Sciences and the Law*, 18, 445-457.

Rottman, D., & Casey, P. (1999, July). Therapeutic jurisprudence and the emergence of problem-solving courts. *National Institute of Justice Journal*, pp.12-19.

Casey, P. (1998). Defining optimal court performance: The Trial Court Performance Standards. *Court Review*, 35(4), 24-29.

Casey, P. (1998). Court populations in need of services: Defining the court's role. *Behavioral Sciences and the Law*, 16, 157-167.

Rottman, D. B., & Casey, P. (1998). A response to Scheff: Don't write-off the courts. *University of Puerto Rico Law Review (Revista Juridica de la Universidad de Puerto Rico)*, 67, 653-660.

Casey, P. (1997, October). *Community collaboration and leadership*. Panel presentation at the National Association of State Judicial Educators Annual Conference, North Lake Tahoe, NV.

Casey, P. (1997, June). *Public Dissatisfaction with the Judicial System*. Panel presentation at the Georgia State-Federal Judicial Council Meeting, Hilton Head, SC.

Casey, P. (1997, May). *Court Performance Standards*. Presentation to the 1997 Annual Convention of the Alabama League of Municipalities, Montgomery, AL.

Casey, P. (1997, May). *Report on the Court Town Hall Program*. Presented at the 1997 Lawyers Conference Spring Meeting: Understanding the Voices in Our Court, Tucson, AZ.

Efkeman, H. S., Casey, P., Sampson, K., & Keilitz, S. (1996-97). *National Town Hall Meeting Encourages Court and Community Collaboration*. *State Court Journal*, 20(2), 5-9.

Casey, P. (1996, November). *Developing and implementing the Trial Court Performance Standards*. Panel presentation at the American Society of Criminology Annual Meeting, Chicago, IL.

Casey, P. (1996, August). *Research in the Courts: Existing Opportunities and New Directions*. Invited address for Division 41 of the American Psychological Association, Toronto, Canada.

Casey, P. & Efke, H. (1996, March). *Encouraging Court and Community Collaboration*. Presentation to the National Association for Court Management, Williamsburg, VA.

Casey, P. (1995, September). *Protecting sick and infirm people -- the appropriate role of the three branches in assisting the mentally ill, the aged, and those falling outside the health care network*. Presentation for an educational session at the National Interbranch Conference on Funding the State Courts, Minneapolis.

Casey, P. (1994). Court-enforced drug treatment programs: Do they enhance court performance? *Justice System Journal*, 17(1) 117-125.

Casey, P. & Keilitz, I. (1994, July). *Strategic planning: Trial court performance standards*. Workshop session held during the Court Executive Development Program Phase II, National Center for State Courts, Williamsburg, VA.

Casey, P. (1993, November). *The courts and the public*. Moderator for workshop session presented during the National Association for Court Management Regional Conference, Baltimore.

Casey, P. (1993, Sept.). Examining court performance. *Texas Bar Journal*, 56, 842-843.

Casey, P. (1992, March). *Sentencing Issues*. Chair of symposium presented at the American Psychology-Law Society Biennial Meeting, San Diego.

Casey, P., Keilitz, I., & Hafemeister, T. L. (1992). Toward an agenda for reform of justice and mental health systems interactions. *Law and Human Behavior*, 16, 107-128.

Casey, P., & Keilitz, I. (1990). Estimating the prevalence of learning disabled and mentally retarded juvenile offenders: A meta-analysis. In P. Leone (Ed.), *Understanding Troubled and Troubling Youth*. Newbury Park, CA: Sage.

Casey, P. & Keilitz, I. (1989). An Evaluation of mental health expert assistance provided to indigent criminal defendants: Organization, administration and fiscal management. *New York Law School Law Review*, 34, 19-113.

PROFESSIONAL ACTIVITIES

Guest Reviewer for *Justice System Journal* (2007-2008).

Invited Reviewer, National Science Foundation (2007).

Recipient of the 2005 Dale Sipes' President's Award for work done in the area of court security.

Member, William & Mary Law School's Therapeutic Justice Program Advisory Board (2005)

Member, National Judicial College Advisory Board for "Next Generation Curriculum Development Project (2004 – present)

Guest reviewer for *Psychology, Public Policy, and Law* (2004).

Member, American Psychology-Law Society. (1988 - 2004)

Member of the Editorial Board of *Behavioral Sciences and the Law*. (1999 - 2000)

Member of the Committee on Legal Issues for the American Psychological Association. (1998-2000)

Member of the American Psychological Association.

Recipient of the 1995 National Center for State Courts' Staff Excellence Award.

Member of the Editorial Board of Law and Human Behavior. (1989 - 1997)

Member of the Executive Committee for the American Psychology-Law Society, Division 41 of the American Psychological Association. (1994-1997)

Associate Editor, American Psychology-Law Society News. (1992 to 1995)

Adjunct Assistant Professor of Psychology, College of William and Mary. (1991 -1992)

Member of the Courtwatch Committee of the Society for the Psychological Study of Social Issues. Each member contributes to the "Judicial Notebook" column of the APA Monitor. (1989 - 1993)

Member, National Association for Court Management. (1989)

Chair, Division 41/American Psychology-Law Society's Program Committee for the 1989 American Psychological Association convention.

Brief Reports Editor, Violence and Victims. (1986 - 1988)

Special Advisor for an issue of Journal of Social Issues (1984, Vol. 40, No. 2) entitled "The Child Witness."