

## ERIKA D. FREISS

Project Analyst  
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### Work Experience

Participates in project work on and off site and assists principal and senior consultants with various tasks related to projects. Assists in projects involving research, data collection, and data analysis. Provides support in presentations and meetings. Assists in collecting on-site data from interviews of court staff, case files, and case management systems using various instruments and models. Records and maintains data in a statistical database while providing analysis and interpretation of data. Research areas include problem-solving courts, trial courts, COSCA position papers, CCJ resolutions, court security, and personal security.

Specific areas of research with projects concerning juvenile court system, child abuse, and neglect case processing, best practices and current realities for trial courts, general physical security reviews, review of the clerk's office, and workload assessments in state and local courts.

### Education

**B.S., Colorado State University,**  
Psychology, 2004

### Highlights of NCSC Consulting Projects

- Wyoming Court Improvement Project, 2006
- Good Government Project, Lake County, IN, 2006
- California Conservator Project, 2006
- Staff and Judicial Workload for Superior Court, Salt Lake City, UT, 2006
- Case Management System, Washington State, 2006
- Security Review and Facilities Assessment, Snohomish County, WA, 2005

### Highlights of NCSC Products

#### Research Experience

- *Caseflow Management with a Human Face: Absorbing the Problem-Solving Approach into the Heart of Mainstream Court Management* (2006) - Researched problem-solving courts nationwide to determine what courts were using methods that could be considered best practice standards.
- *COSCA and CCJ Indices* - Inventoried Positions Papers and Policy Statements and Resolutions. Identified objective, recommendations, and occurring activities of each document from 2001-2005.
- *Lake County Good Government Study* - Created a comprehensive chart of trial courts nationwide.

#### Court Information Products

- Developed brief reference sheets explaining areas of expertise used for promotional advertisement.
  - Go Bag for Your Home, Vehicle, and Work, 2005
  - Court Security and Emergency Management Program, 2006
  - Court Consulting for Municipalities and Local Governments, 2006
  - Emergency Management Program: Continuity of Operation Planning, 2006

#### Selected Presentations

- Proficient in creating and developing PowerPoint presentations:
  - Court Security
  - Effective Communication
  - Problem Solving in Meetings
  - Personal Safety Training
  - Leadership Skills